

PROVIDENCE PEDIATRICS COVID 19 TELEMEDICINE ANNOUNCEMENT

Providence Pediatric Practice is starting virtual telemedicine visits in this pandemic time to help do our part to promote social distancing while also taking good care of our patients.

Not every issue/visit can be handled this way as we will not sacrifice good medicine.

Here are some examples of issues that can be handled through telemedicine during this pandemic: medicine rechecks, mental health, behavioral issues, developmental concerns, potty training issues, simple rashes, pink eye for kids over age 2y (where a visit is required - sometimes can just be handled on the phone), seasonal allergies, add rechecks, acne, diarrhea, constipation, travel medicine.

Please note not all doctors do all types of tele visits and a tele visit does not guarantee we will not need to see your child in person.

These are charged as office visits through your insurance. However, you are responsible for any copays, co-insurance, deductible and if the visit is not covered by insurance.

If you are scheduled for a telemedicine visit:

1. Make sure you sign consent form (on website, office can provide as well) and upload to portal or fax back to us.
2. Enter the specific doxy.me address into your web browser depending on which doctor you are seeing (office will provide).
3. Make sure you enable microphone and video camera.
4. Enter patients name and hit "check in".
5. You are then in our virtual waiting room.
6. Just like a regular visit, there may be a delay after check in until we can get to your visit. However, we will try to be as timely as possible!
7. If you are not signed in and waiting in virtual waiting room at the time of the appointment when the doctor signs on - then it is charged same as a no-show in the office.

** Please note ** not all of these visits will be continued as virtual visits after the COVID 19 pandemic has passed.